



Lima

Forensic Case Management®

IN A NUTSHELL

What exactly is Lima Forensic Case Management?

First released commercially in 2009, the Lima Forensic Case Management solution is now at the centre of forensic laboratories across the world. Allowing forensic teams to achieve efficient operations through comprehensive end-to-end workflows, Lima is simple to use and yet utilises a robust platform which can handle any forensic item.

Forensic laboratories benefit from full continuity of evidence features including dedicated contemporaneous notes, logistical tracking and a quality assurance module. Every Lima solution is built with the foundations of a forensic workflow whilst being easily customisable and configurable. Lima is an ideal platform to meet and work towards international quality standards; event driven functionality in a dedicated quality module means each lab can be supported in their accreditation journey.

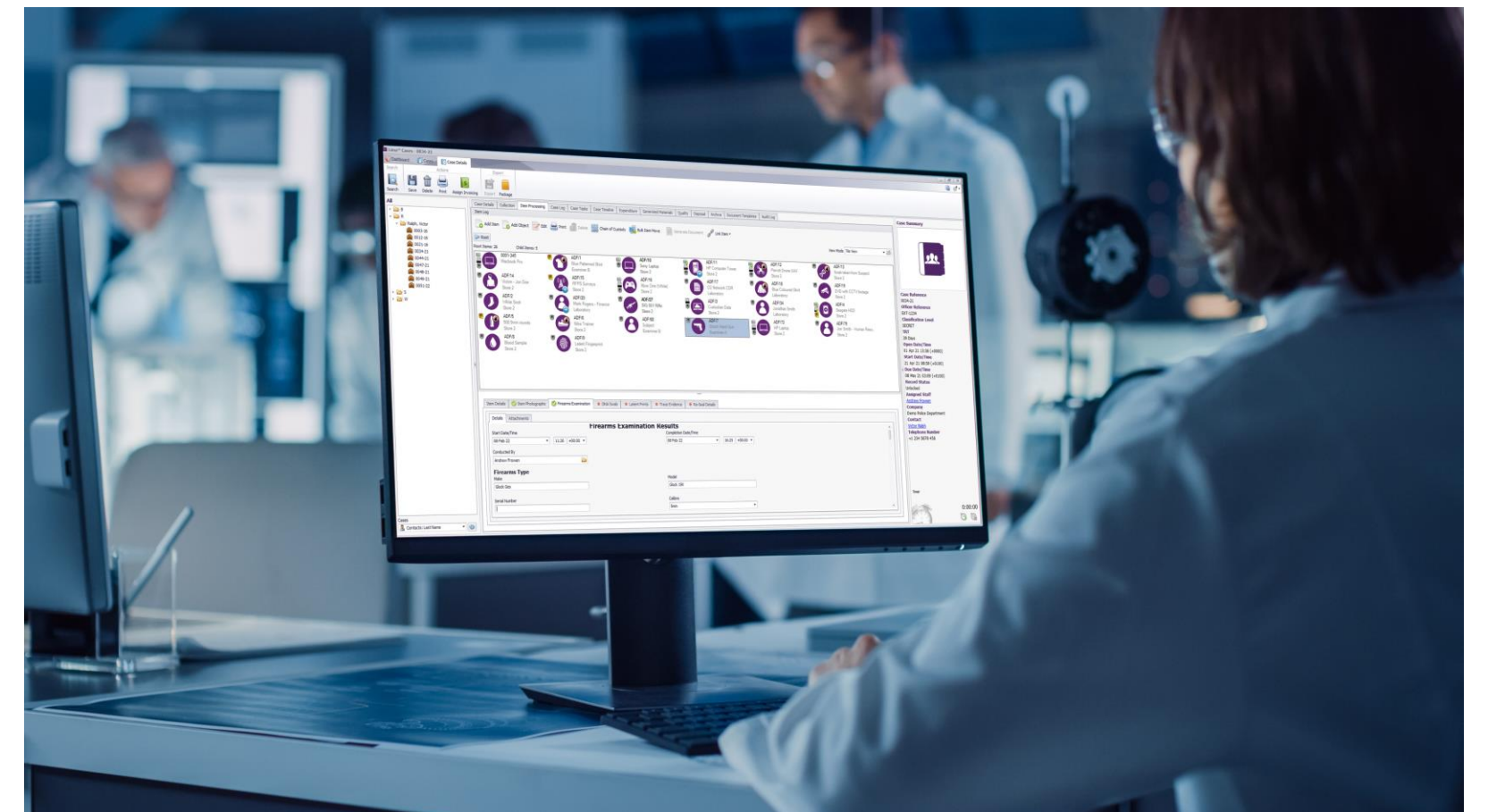


THE VERY BEST

What exactly is Lima Forensic Case Management?

What makes Lima stand out from the rest? Whilst the robust platform provides customisable forensic workflows, extensive tracking and chain of custody abilities, as well as a fully auditable live asset register, the solution stands out because Lima was created and is developed, tested and used by digital forensic practitioners in an accredited forensic laboratory.

Knowing the features and improvements forensic experts require first-hand allows Lima to constantly develop and continue to demonstrate the key role it plays in forensic operations. Don't just take our word for it – we welcome certifiable third parties to rigorously test Lima.



THE BASE MODULES

Learn the features

Contacts - Manage a full contact register. Record client information, agreements and communications.

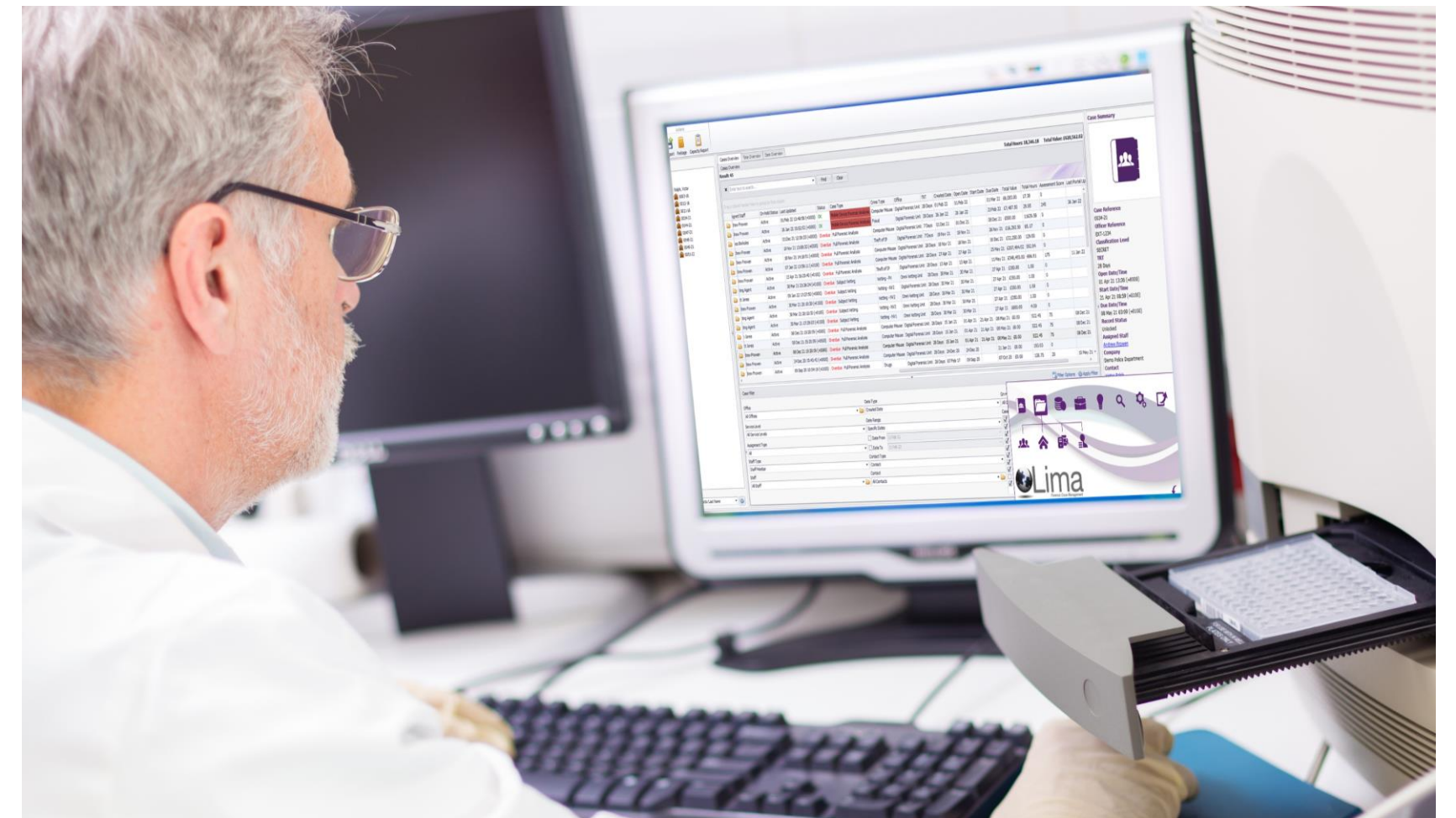
Case Management - A full forensic workflow solution providing end-to-end case management. Manage and record chain of custody records. Create and log logistical events. Record forensic case notes and review case timelines.

Resources - Full asset management across software and hardware tools, staff records, suppliers and locations. Management of user account permissions across local user and group policies.

Search - Total search functionality to allow users to identify a range of records whilst incorporating export options for reports or MI.

KnowledgeBase- A centralised repository of information for sharing best practices and standard operating procedures across the laboratory.

Settings- Customisation settings for Lima, allowing end users to configure profiles and requirements.



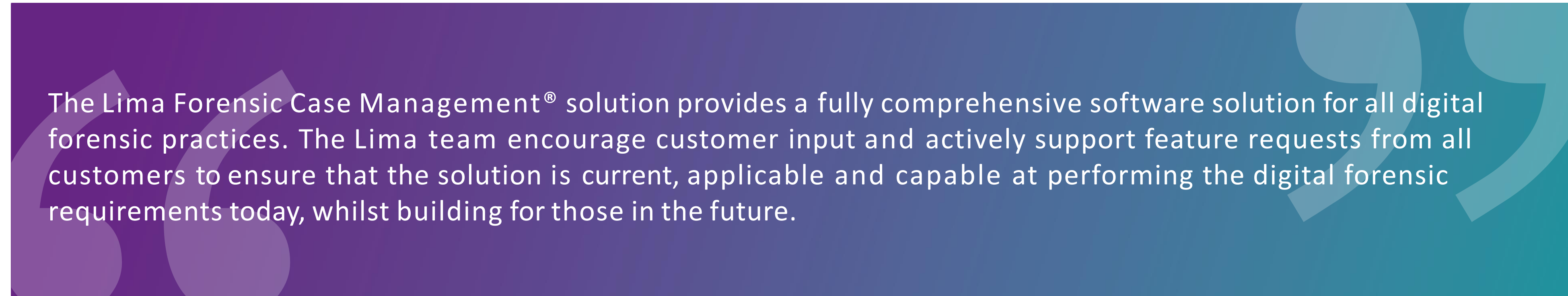
The Lima software solution incorporates a number of key modules allowing full case control from initial enquiry to case completion.

SIMPLE INTERFACE

User friendly and understandable

The user interface has been designed to maximise efficiencies throughout the case life cycle, whilst still maintaining full auditability through end-to-end case management. The modern layout and interface of screen areas throughout the solution allows for simple navigation, detailed information options and filters to ensure the efficiency and ease of use of the system.

As operational workflows change, significant customisation options are built-in and ready to use by customers, ensuring you are given the tools to conduct unique customisation changes without requesting any development support.



The Lima Forensic Case Management® solution provides a fully comprehensive software solution for all digital forensic practices. The Lima team encourage customer input and actively support feature requests from all customers to ensure that the solution is current, applicable and capable at performing the digital forensic requirements today, whilst building for those in the future.

ADVANCED SEARCH

Detailed and comprehensive

The Lima case management solution will, over time, contain significant quantities of data. This data can be utilised in the format of management information, such as; number of cases completed, current open cases, cases completed in time, exhibits worked on, total size of data processed in lab.

The integration of the powerful search engine further enhances the searching capabilities of Lima. The search function will allow the user to search attachments for key terms, attachments within attachments – both options allowing for greater scope when searching for key data.

LIMA CONTACTS

Full control

Lima provides full contact management of all client records, allowing the user the ability to track contact records, client specific information as well as agreements and processes.

To ensure a full record of communication with each client, the system encourages the use of logging features which include telephone calls and meeting notes. Lima Forensic Case Management also allows for contact attachments to be uploaded for all common file formats (pdf, doc. zip).

Visit our website for further information:
<https://www.intaforensics.com/lima/>

LIMA RESOURCES

Full Management and Tracking

The resources module focuses on the management of all organisation assets, including staff, suppliers and office locations.

The functions allow for workload management for the smooth running of any digital forensic organisation or department. This includes the search function for staff availability.

The tracking features allow users to maintain schedules of events within the system as well as tracking audits for both software and hardware assets.

In addition, the resources area of the system permits full control of a number of security features. The management of security levels across the organisation can be determined and edited in addition to the security permissions for each function in the Lima system across group or user policy.

KNOWLEDGEBASE

Central Knowledge Repository

The Lima Knowledge Base is centralised repository of information to be used by staff across all functions in a forensic organisation. The module allows the user to maintain searchable and indexed information.

Documents and information within the module is logically structured into categories for efficient searching and users can maintain the entries due to relevance and revision date to ensure users have access to correct information when required.

<https://www.intaforensics.com>

Knowledge Base Knowledge Base	Cases Configure your pre-imaging, imaging, pre-analysis, archiving, case setup, reports, user fields, field labels and deleted cases.
Exhibits Configure your exhibit referencing, barcodes, storage locations, grading, user fields, priorities, document templates, statuses, results, chain of custody and generated materials.	Submissions Configure your news alerts, submission fields, questions, scores, acceptance reasons, budget codes, instructions, settings and exhibit types.

CUSTOMER TESTIMONIALS

Don't just take our word for it



North Wales Police

“ It's now easy to find case notes, share information, track exhibits and even when examiners are off we can provide an answer to most questions. ”



Rocky Mountain Information Network (RMIN)

“ After an extensive search we found the Lima software. We wanted an affordable, customizable software solution that we could build upon, not be forced to adjust to. ”



North Yorkshire Police

“ Lima will transform the working of NYP DFU. We will be able to manage cases at exhibit level and ensure we can finally manage all aspects of cases. ”

KEY FEATURES

What can Lima do for you?



Full evidence tracking and chain of custody management



Full Task Management



Comprehensive Management Information



Forensic and Case Reporting



Forensic Tool Capability



Advanced Searching and Indexing

A QUICK RUNDOWN

Discover more



Providing up to the minute updates of all ongoing case activity through a secure SSL 128bit web-browser based interface. The Portal provides a single integrated system for digital forensic examinations and support to authorised investigators, clients or officers as required.



A browser-based management reporting platform. Allowing management and digital forensic practitioners alike to view real-time data on the utilisation of staff and assets, as well as case tracking, evidence tracking and lab performance, through a simple, intuitive interface.

LIMA INSIGHT

Lima Insight is the home to all reports, graphs and data metrics. With standard and custom created reports, Insight gives you the tools to understand the key performance statistics of running a forensic laboratory.

With a browser-based management reporting platform, the system allows users to extract and present a comprehensive range of management information about the laboratory, case load and efficiency. The platform will allow all users to view real-time data on the utilisation of staff and assets, as well as case tracking, evidence tracking and lab performance, through a simple, intuitive interface.



Build reports, convert them into graphs, and display your created dashboards.



Understand the data behind your forensic operations.



Real-time updates to your management information direct from the Lima system.

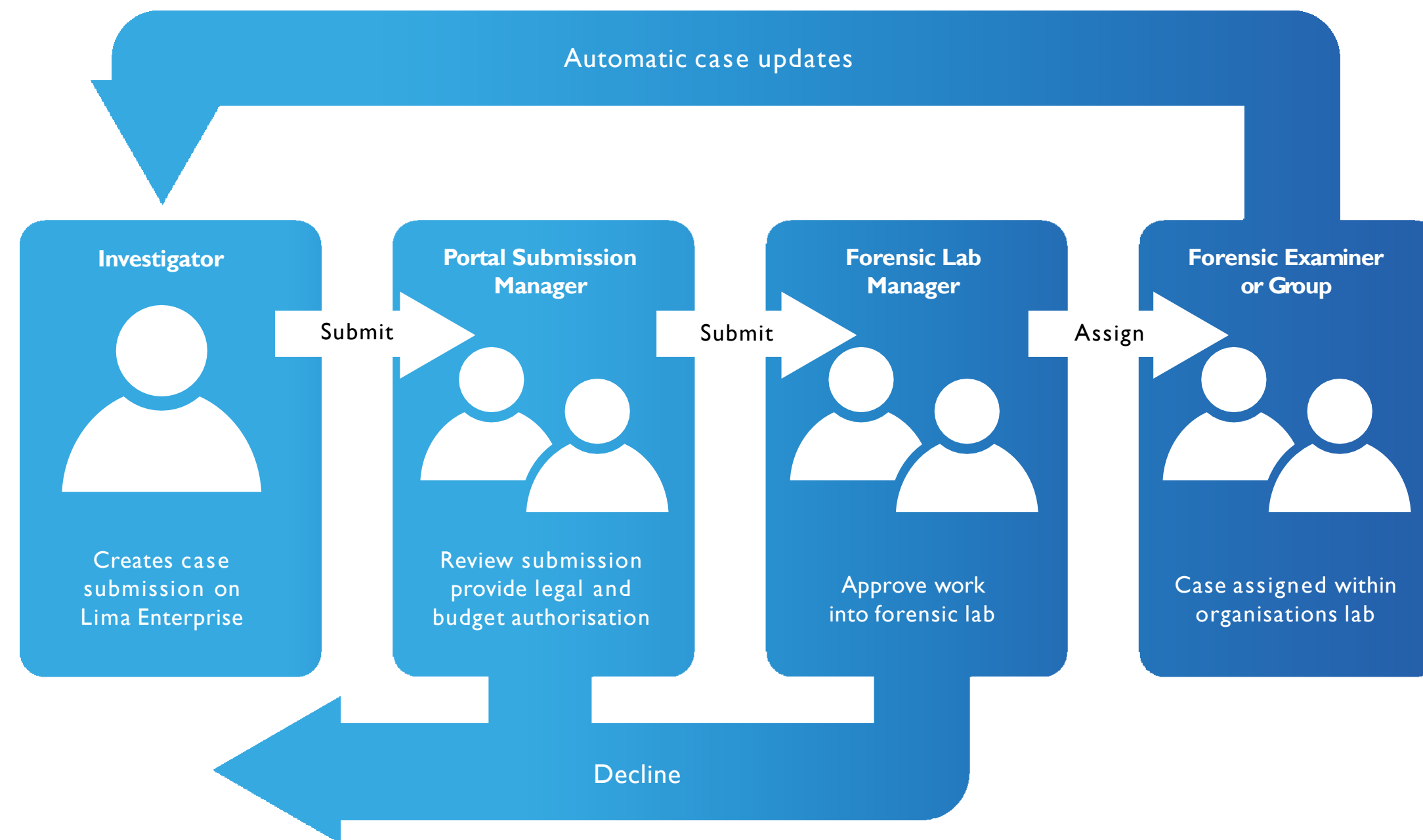


Customise and brand your Insight, including reports, graphs and dashboards.

LIMA PORTAL

Where the case begins...

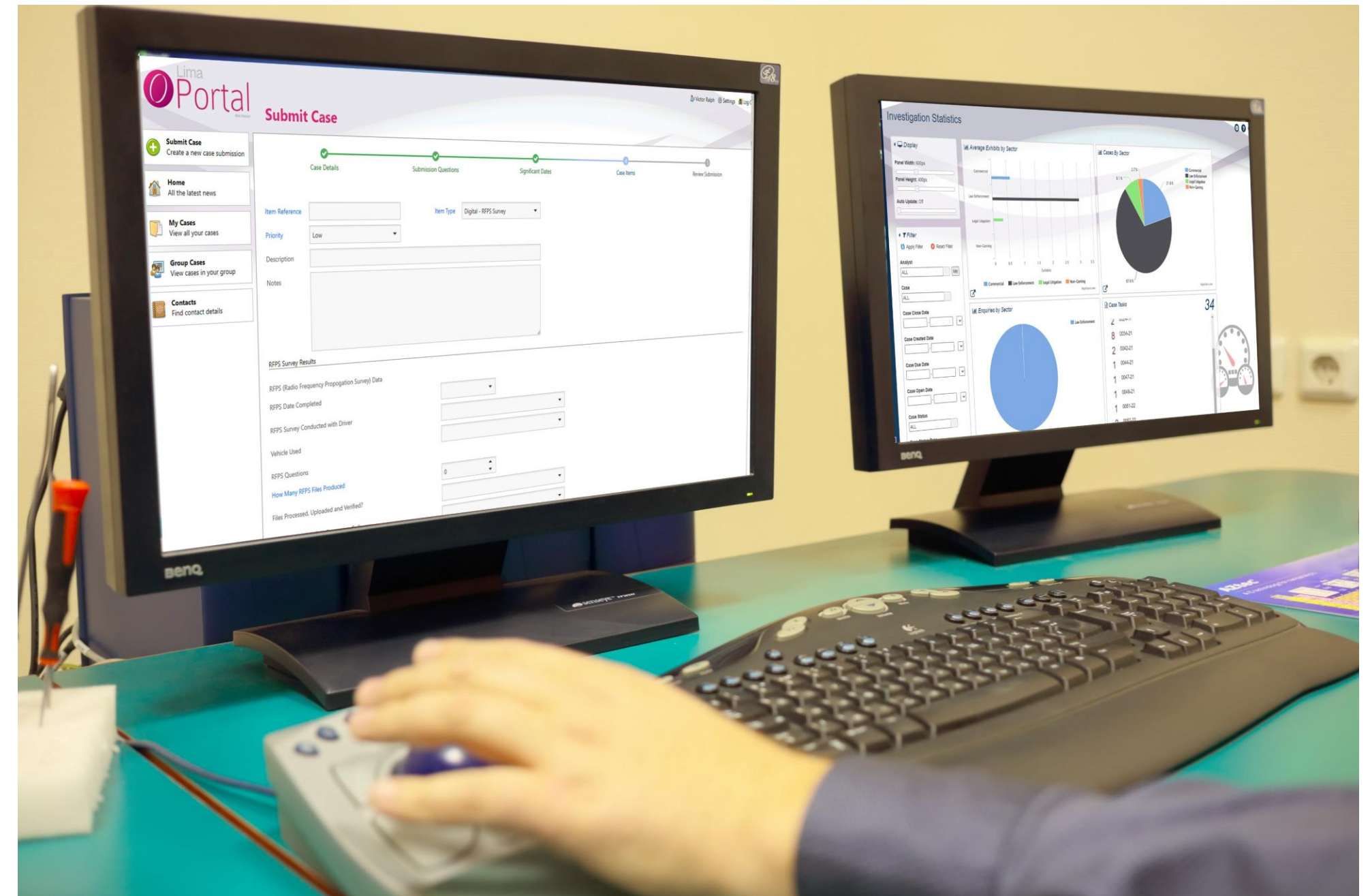
Lima Portal or the case submission portal provides a single integrated system where end investigators can submit forensic work requests, manage and track previously submitted requests and communicate directly with the forensic analyst.



LIMA PORTAL

The Portal enables an organisation to deploy a single integrated system for requesting digital forensic examinations and support to as many authorised investigators, clients or officers as required.

Through a fully configurable submissions process, structured information is captured in a timely manner, enabling a faster response from the digital forensic team. Submissions created through the Portal can be audited via a designated Portal Submissions Manager, who has the ability to approve or reject the incoming submission to ensure that all required information is provided before the case is assigned to a forensic analyst.



Features	Personal	Laboratory	Enterprise
International Standards Compliance		✓	✓
Export Data as Required	✓	✓	✓
Production of Case Reports	✓	✓	✓
Comprehensive Search/Query Facility	✓	✓	✓
Cross Site Resource Management		✓	✓
Local Resource Management			✓
Remote Management			✓
User			
Singer User Location	✓	✓	✓
Multiple Locations		✓	✓
User Side Submission and Communication Process			✓
User Side Authorisation Process			✓
Budget Authorisation Process			✓
Premium Modules			
Lima Sales		✓	✓
Lima Portal			✓
Lima Insight		✓	✓

LIMA SUPPORT

All the help you need

IntaForensics, the team behind the Lima Forensic Case Management Product Suite, offer comprehensive e-mail and phone based support for the product. This includes year-round support for all of our valued customers, through both monthly and quarterly updates, constantly improving upon our product line to offer the best Case Management software solution to our customers.

We welcome requests for additional features from our user community so we can improve our software. Having a total understanding of the needs of our customers is our number one priority at IntaForensics®. Lima is a user community driven software solution, through constant input from the digital forensics community. The Lima team are committed to customer input and feature requests from all of our customers to ensure we offer a product that is capable of managing digital forensics requirements.



Frequent updates consisting of:

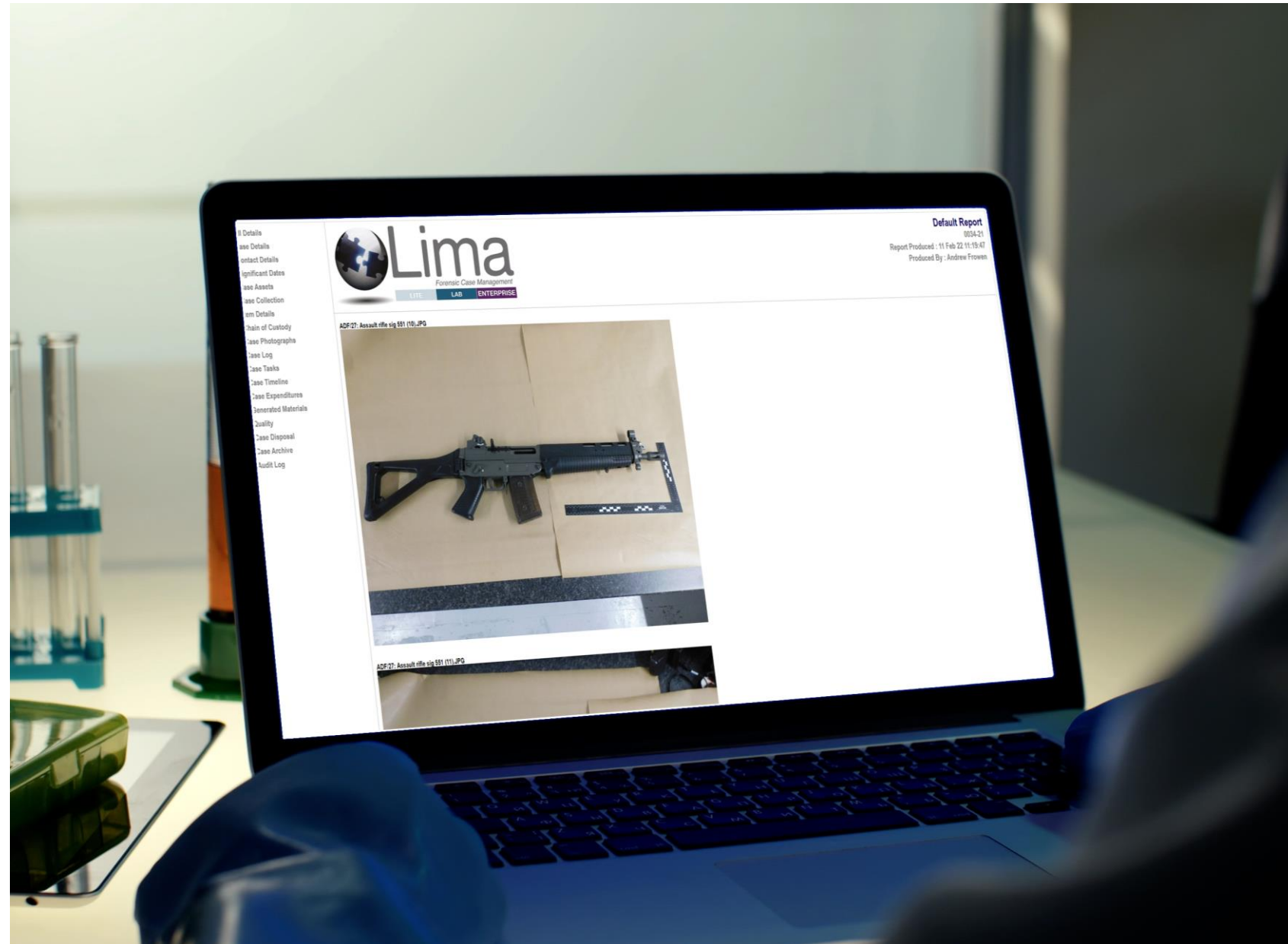
- Minor feature updates
- Minor bug fixes

Two yearly updates consisting of:

- Major feature updates
- Roll-up of monthly updates

KNOW MORE

What else can we offer you?



WANT TO LEARN MORE?

We have a wealth of resources to support Lima. They can be found at <https://www.intaforensics.com/Lima/>

Customer Support - We provide year round support for all of our valued customers, through both monthly and quarterly updates.

Training - We offer both Client User and Administrator onsite training programmes as well as public events that we host for all user clients.

Demo - We provide you with a demo from our Lima Solutions Consultant, showing you how to maximize the full potential of Lima extensive list of features. Either on- site, or via WebEx.



Call us

+44 (0)247 7717780

Contact us through our website

<https://www.intaforensics.com/contact/>

Request a demo

<https://www.intaforensics.com/book-a-demo/>

Contact the team by email

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