

# Cellebrite Commander Operations Manager (CCOM)

Global forensic training



**Level**  
Manager

**Length**  
Half day (4 hours)

**Delivery mode**  
Instructor-Led, Live-  
On Line

## Course description

The Cellebrite Commander Operations Manager (CCOM) course is a one-half day course. (4 hours) designed for personnel tasked with managing Cellebrite Responder Kiosks and software licenses. Participants explore the feature and functions of the Cellebrite Central Management System, referred to as Cellebrite Commander. The CCOM course content includes instruction for the management and optimization of deployed digital intelligence tools using remote accessing. Course instruction also includes: updating the Responder software, viewing the various configuration and logging options, and the auditing of activity logs using a centralized dashboard.

The times allocated to the course content do not include the course introductions or examination time. Students must successfully pass a final examination with 80% or higher to receive the Cellebrite Commander Operations Manager certification.



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Digital intelligence  
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| Module                                       | Description and objectives                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|----------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Responder (Kiosk) Tour</b>                | <p>In this module, you will take a tour of the Cellebrite Responder (Kiosk) and be introduced to its features. You will learn how to connect mobile devices and how to save data.</p> <ul style="list-style-type: none"> <li>• Discuss how to connect to Responder (Kiosk)</li> <li>• Discuss how to connect the Responder camera</li> <li>• Learn how to operate the Responder (Kiosk)</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>Commander (Central Management System)</b> | <p>In this section you will be introduced to Cellebrite Commander</p> <ul style="list-style-type: none"> <li>• Understand the Commander (Central Management System)</li> <li>• Configure Commander Settings</li> <li>• Create a Commander Report</li> <li>• Generate Profiles and User Accounts</li> <li>• Managing Devices, Users and Program Analytics</li> <li>• Understanding Profiles and Users Settings</li> </ul>                                                                                                                                                                                                                                                                                                                                                                  |
| <b>Permission Manager</b>                    | <p>In this module, you will be introduced to Permission Manager and access control. You will learn how to download and install the application, and learn how profiles and users are created and linked. You will create a Responder permission manager file and understand its use. If applicable, users will learn how to manage users and profiles within Commander (Centralized Management System).</p> <ul style="list-style-type: none"> <li>• Gain understanding of the need to manage access to the Kiosk</li> <li>• Learn how to use Permission Manager / Commander (if applicable) to manage access control</li> <li>• Gain understanding of profiles and users</li> <li>• Learn how to customize crime types</li> <li>• Create a Responder permissions manager file</li> </ul> |
| <b>Logging into the Responder (Kiosk)</b>    | <p>In this module, you will learn how to log into the Responder (Kiosk). You will learn how to create and import a permission manager file. You will learn the differences between the user and admin user interfaces.</p> <ul style="list-style-type: none"> <li>• Be introduced to Responder management</li> <li>• Gain understanding of the logon process</li> <li>• Gain understanding of how to manage access and use of the Responder</li> <li>• Gain understanding of different profiles and access levels</li> </ul>                                                                                                                                                                                                                                                              |
| <b>Updates and Activity Logs</b>             | <p>In this module, you will be introduced to updating the Responder (Kiosk). You will learn how to download and install updates and obtain extraction logs.</p> <ul style="list-style-type: none"> <li>• Be introduced to updating Responder (Kiosk)</li> <li>• Gain understanding of the importance of updates</li> <li>• Gain understanding of the methods available to update Responder (Kiosk)</li> <li>• Be introduced to activity/log files</li> </ul>                                                                                                                                                                                                                                                                                                                              |

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